



261 Wallace Run Road
Beaver Falls, PA 15010
Phone: (724) 843-9373
Fax: (724) 843-1042

www.valleywasteservice.com

January 2020

Dear Hopewell Township Resident:

We are pleased to inform you that Valley Waste Service, Inc. has been awarded the 3-year contract to provide residential solid waste disposal services to The Township of Hopewell. The contract is effective January 1, 2020 through December 31, 2022. **Service under this contract is mandatory for all residents of single family dwellings, duplexes, triplexes and apartment buildings with 4 units or less.**

We extend a welcome to all new customers. We are a local family-owned company which has been proudly serving area residents for many years. Our Customer Service Department is available Monday through Friday 8am – 4:30pm. You may contact us at 724-843-9373 choosing option 1, by email to customersvc@valleywasteservice.com or visit our website at www.valleywasteservice.com.

Please read and keep these guidelines for future reference. Landlords, please ensure that your tenants get a copy so they are informed.

Basic Curb Service: Weekly collection of solid waste and bi-weekly recycling collection is **per individual residential unit** for material generated from within the service address. Solid waste and recyclables should be placed at the curb the night before your scheduled pick up day.

SEE ENCLOSED LIST ON THE REVERSE SIDE OF YOUR RECYCLING CALENDAR FOR PICK-UP DAY.

RATES:

	<u>2020</u>	<u>2021</u>	<u>2022</u>
Residents will be billed every three (3) months in advance of service rendered. Price is per unit for weekly collection of garbage, bulky waste and every other week designated recyclables for all single-family dwellings.	\$17.90/mo. \$53.70/qtr.	\$18.35/mo. \$55.05/qtr.	\$18.81/mo. \$56.43/qtr.

SENIOR CITIZEN DISCOUNT: Households owned or leased by residents 65 years of age or older are eligible for a 10% discount of the monthly rate. Proof of age must be submitted. Send a copy of your birth certificate, driver's license, or Pennsylvania identification card along with your payment to receive this discount.

<u>2020</u>	<u>2021</u>	<u>2022</u>
\$16.11/mo. \$48.33/qtr.	\$16.52/mo. \$49.56/qtr.	\$16.93/mo. \$50.79/qtr.

Valley Waste Transfer facility is open to the public to accept large quantities of bulk items, rubbish, and trash. Our Waste Transfer facility is open Monday through Friday 8:00 am to 4:30 pm and Saturday 8:00 am to 11:30 am. This facility will accept pick-up truck and small dump truck loads of construction, demolition and municipal solid waste materials. Vehicles will be weighed on our scales and there will be a **fee** for the disposal of materials.

In addition to our residential service, we provide a full range of commercial solid waste disposal and recycling services. Our commercial containers and roll-off dumpsters range in size from 2 yards to 40 yards in capacity.

We appreciate the opportunity to provide prompt, reliable service for you.

Best Regards,

VALLEY WASTE SERVICE, INC.

Douglas Vogel

Douglas Vogel
Vice President

PLEASE RETAIN THESE IMPORTANT GUIDELINES FOR REFERENCE

CURB SERVICE: Place your bags or garbage cans at the curb within 5 ft. of the roadway the night before your scheduled collection day. All trash must be bagged. Containers should be watertight, metal or plastic, with tight fitting covers and handles. Each container should not exceed 45-gallons in size and 50 pounds in weight and bags must be at least 3 mils thick. DO NOT USE GROCERY OR PAPER BAGS, CARDBOARD BOXES OR 55-GALLON DRUMS AS GARBAGE RECEPTACLES. Any items placed out in this manner will not be collected.
We assume no liability for replacement of any garbage cans or lids.

IDENTIFICATION and Weather: Clearly identify your street number on your mailbox or some type of permanent marker near the road. It's important to make the bags or containers visible to the driver. In winter months, please remove snow from the area where you will place your containers and have a clear approach path for both the driver and truck. **It is highly recommended to close lids and use garbage bags in containers. Drivers will not reach into the containers to remove loose items that are frozen to the bottom.**

ITEMS INCLUDED THAT WILL BE PICKED UP AT THE CURB:

- ✓ Household Solid Waste – Is garbage including but not limited to, all table and kitchen waste, broken glass and dishware – wrapped securely in heavy paper.
- ✓ Recyclables – Refer to the Recycling chart. Please prevent spreading litter by placing heavier items on top.
- ✓ Large Appliance & Bulky Waste including furniture and furnishings, appliances such as stoves, washers, dryers, water heaters, other household appliances and furnace piping. **Contact Customer Service at least 1 business day before your collection day for pick-up of large items and appliances.**
- ✓ Appliances that contained refrigerant **must have a tag attached certifying that the refrigerant has been removed**, this includes refrigerators, freezers, air conditions, dehumidifiers, ice makers and water coolers.
- ✓ Mattress/box springs: For our worker's protection, wrap items in plastic and tape securely closed with duct or packing tape to prevent any possible exposure to infectious pests such as bedbugs and fleas.
- ✓ Carpet, rugs and padding must be cut in sections no longer than 4 ft., be securely rolled and tied and not over 40 lbs. **Please contact Customer Service in advance if more than six (6) bundled sections per week are to be picked up.**
- ✓ Yard Waste - Includes grass clippings, shrubbery clippings, tree trimmings (1" in diameter and not exceeding 4 ft. in length) and garden residue. All leaves must be placed in a biodegradable bags and will be picked up Saturdays in November.
- ✓ Holiday Trees – Remove decorations, do not place in bags or containers. Cut tree so the branch spread is no more than 6 ft. across and tree length is no more than 6 ft., and not weighing more than 30 lbs. Collection will be done on your normal trash day.

MISSED PICK-UP: All requested for missed collections must be made within 24-hours of collection day.

LOOSE DOGS: We will not collect garbage where property owners allow their dogs to run loose on collection day. Please have your pet(s) inside on your collection day.

HANDICAPPED/BACKYARD SERVICE: Disabled persons unable to transport garbage, rubbish, bulky waste, yard waste or recyclable material to the curb shall be provided with backyard service at no extra charge. Such persons must furnish proper documentation showing proof of disability.

AT – DOOR/BACKYARD SERVICE: Single family residential customer that are not handicapped/disabled and desire backyard pickup service shall be charged an additional fee for this service. **Contact Customer Service for additional information and rates.**

NEEDLES and SHARP OBJECTS: Help us prevent needle sticks to our employees. Place all needles, syringes and lancets in a hard plastic container with a tight fitting lid **taped** shut. Place with your regular trash **NOT** the recycling. Wrap all sharp objects, such as broken glass or sharp metal, in heavy paper and tape shut. **Please protect our refuse workers! You will be held responsible for any needle sticks to our employees!**

ITEMS THAT WILL NOT BE PICKED UP THROUGH RESIDENTAL SERVICE (including, but not limited to):
These items will be accepted if placed in a roll-off dumpster. Please call Customer Service for sizes and rates.

- ✓ Large building materials, refuse caused by repairs, remodeling, demolition and/or construction of any structures.
- ✓ Paving materials, stones, sand, dirt, sod, concrete, 55-gal drums, grease drums and large vehicle parts.
- ✓ Bushes, shrubs & other vegetation with soil attached to root system, tree trunks or tree limbs more than 3" in diameter or 48" in length.

ITEMS NOT ACCEPTED AND WILL NOT BE PICKED UP State Regulations prevent us from accepting the following:

- ✓ All tires, all batteries, all asbestos, and any devices containing mercury such as thermostats.
- ✓ Any liquids, paints, solvents, oils, gas, kerosene, antifreeze, pesticides/herbicides and other dry chemicals such as pool chemicals.
- ✓ Hazardous and pressurized items such as propane/oxygen tanks, gun ammunition, explosives, fireworks or any material that may be considered hazardous, volatile, radioactive, infectious or toxic including flammable liquids.
- ✓ Electronic Waste: Items including but not limited to TV's and computers including desktops, laptops, tablets, E-readers and peripherals including monitors, keyboards, mouse, printers, etc. Any device capable of receiving and displaying television or video programming.

HOLIDAYS: We close in observance of the following holidays:

New Year's Day Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day

If your scheduled collection day falls on or after a weekday holiday, your collection will be 1 (one) day later that week.
If your scheduled collection day falls before a weekday holiday, there will be no change in your collection day.

There is NO CHANGE to collection days during the following weeks:

Martin Luther King Jr. Presidents' Day Easter Columbus Day Veterans Day

PRIVATE DRIVES: The owner(s) of private road(s) or driveway(s) are required to sign a waiver of damages provided by Valley Waste Service holding harmless Hopewell Township and Valley Waste Service for any damage that may occur on the private road(s) or driveway(s) in the course of solid waste and recycling collection.

BILLING: All accounts will be invoiced every three (3) months to be paid in advance of service rendered. Payment options include: mail a check, E-check, debit/credit card through our secure website or by phone. We also have a "drop box" available at our office. We accept debit cards, Discover, MasterCard, Visa and Electronic Funds Transfer (EFT).

GO PAPERLESS: Enroll in electronic billing to receive your bill via email. Less paper more convenient.

PAYMENT: Payments must be received in our office by the due dates below or a late charge will be added to accounts remaining unpaid. A late notice will be sent, any unpaid accounts by the date specified in the notice will have service suspended until paid in full. *Any check not honored by the institution drawn upon and returned will be assessed a minimum \$35.00 service charge.*

AUTOMATIC BILL PAYMENT is available at no charge. Enroll a bank account for Electronic Funds Transfer (EFT) or a credit/debit card to automatically pay your account balance with every billing cycle. To enroll, print the form from our website, complete and return it via our secure email address billing@valleywasteservice.com or mail it.

Billing due dates will be:

December 31	For services rendered in January, February and March
March 31	For services rendered in April, May and June
June 30	For services rendered in July, August and September
September 30	For services rendered in October, November and December

SERVICE AND MOVING CHANGES: Notify our office at least two weeks in advance if you are moving. If you are going to have large quantities of trash when you are moving, please contact us so that special collection arrangements can be made.

WEBSITE: Visit us at www.valleywasteservice.com for service news, announcements, holiday schedules, to make payments, for these guidelines and a personalized collection day calendar, as well as up-to-date information for any scheduling change due to severe weather. Employment opportunities are listed under the Career tab on the website.



HOPEWELL TOWNSHIP RECYCLING GUIDELINES



NO PLASTIC BAGS!

WE DO <u>NOT</u> ACCEPT RECYCLABLES MIXED WITH TRASH OR IN PLASTIC BAGS.			
MATERIAL	ACCEPTABLE	PREPARATION	<u>NOT</u> ACCEPTABLE
Aluminum & Metal Cans	EMPTY Food and beverage cans; empty, clean/dry aluminum foil and aluminum containers	Rinse empty cans, push lid down inside can Place items loose in bin	Cans containing food, clothes hangers, scrap metal, screws, nails, toys, lawn furniture, paint cans, aluminum siding
Plastics (PET, HDPE) #1 & 2 & 5	Food & Beverage bottles and jugs, water jugs, liquid detergent, bleach & softener bottles, hair care bottles	Empty and rinse containers If container is greasy, wipe out with soapy water & rinse Place loose in bin	Plastic cups/plates, styrofoam peanuts and blocks, plastic plant pots, foam plastic egg cartons, plastic wrap, bubble wrap, plastic bags, CD & DVD's, toys, lawn furniture, motor oil, cooking oil bottles, herbicide, antifreeze jugs
Paper	Office & computer papers, paper bags, newspapers, magazines, junk mail, catalogs, phone books	Place loose in bin	NO SHREDDED PAPER, glue bound books, gift wrapping paper of any kind
Cardboard	<u>Clean</u> Corrugated cardboard, cereal, pizza, shoe & tissue boxes	Flatten or break down into pieces no larger than 4 feet, remove all packing material such as styrofoam blocks, peanuts, bubble wrap, etc.	Oily pizza boxes; milk cartons; juice boxes; take-out food containers; oily, soiled, or contaminated cardboard; packing materials (eg. styrofoam, peanuts, bubble wrap, etc.)
Glass* Glass is repurposed, not recycled according to PA DEP's definition	Clear, brown, amber and green beverage bottles and food jars	Rinse bottles and jars (labels may be left on)	Broken glass, light bulbs, dishes, drinking glasses, crystal, window glass, mirrors, ceramics, Pyrex or tempered glass

**Glass will be collected in your recycling cart from your municipality to be repurposed for another use.*

RECYCLING REMINDERS

- 1) Set out recycling bin the night before your scheduled day. Place within 5-ft of curb or roadside.
- 2) Recyclables that are mixed with garbage will not be collected. Place in trash the following week.

HOLIDAYS: Our Company is closed in observance of these Holidays:

New Year's Day Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day

If your collection day falls **ON OR AFTER A WEEKDAY HOLIDAY**, your collection will be 1 day later.

If your collection day falls **BEFORE A WEEKDAY HOLIDAY**, there will be no change in your pick up.

There is NO CHANGE to collection days during the following weeks:

Martin Luther King Jr. Presidents' Day Good Friday Easter Columbus Day Veterans Day



HOPEWELL TWP 2020-2022 Calendar



To print your personalized collection day calendar, go to www.valleywasteservice.com
click on **PRINT A SCHEDULE** in the top right corner and follow the instructions.

*REFER TO REVERSE SIDE FOR PICK UP SCHEDULE

OBSERVED HOLIDAYS

2020

January S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	February S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29	March S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	April S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	May S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	June S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30
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2021

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2022

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IF YOUR SCHEDULED COLLECTION DAY FALLS **ON OR AFTER** A WEEKDAY HOLIDAY, YOUR COLLECTION WILL BE ONE DAY LATER THAT WEEK
IF YOUR SCHEDULED COLLECTION DAY FALLS **BEFORE** A WEEKDAY HOLIDAY, THERE WILL BE NO CHANGE IN YOUR PICK UP.
Please look for messages on our website at www.valleywasteservice.com for updates on collection schedules during the holidays.

MONDAY

Airport Rd
Alemade Dr
Anchor St
Anderson Mill Rd
Arrow Ln
Baker Dr
Beaver St
Beech St
Beechwood Ave
Beechwood St
2859-2927 Brodhead Rd
Bryson Rd
Buchanan St
Carmel Dr
Cedar Ave
Center Ave
Cedarcrest Ave
Chapel Rd
Cherry Alley
Cherry St
Chestnut St
Clark St
Cooper Dr
Creese St Ext
Crestview Dr
Crissman Dr
Davidson Dr
Davidson Way
Division St
Divison St Ext
Edgewood Ave
Eldorado Dr
Elm St
Fairlane Dr
Fairway Dr
Farm Ln
Fern St
Floral Dr
Garden St
Glen St
Glenwood Ave
Golfway Dr
2018-2034 Golfway Rd
Gorsuch Ln
Grand Ave
Grace Ln
Graystone Ln
Green Garden Rd
Guy St
Hall Ave
Harvest Dr
Hazelcroft Ave
Hempfield Ln
Hickory Dr
Hidden Hollow Ln
High St
Honeysuckle Ln
Huron Ave
Imperial Dr
Independence Rd
Irons Hill Rd
Jack St
James St
Jenny St
Johnston St
Joseph Dr
2275-2968 Kane
Lincoln Ave

Linden Ave
Lindenbergh Ave
Manor St
Maple Ave
Maple Ave Ext
Mill St
Miller Ln
Monaca Rd
Mosholder Ln
Mraovich Dr
N Trillium Dr
Neish Ave
Oak Dr
Oak St
Ohiovion Ave
Parrish Dr
Parsons Ln
Patterson Dr
Patti Ln
Pearl St
Pine Dr
Platt St
1519 Poplar St
Propst Dr
Raccoon St
Rambler Dr
Roberts St
Robin St
Ross Dr
Royal Dr
S Trillium Dr
Service Creek Rd
Shaker Heights Dr
Sheffield Rd
Smith Ave
Spring St
Spruce St
Stamm Dr
Straub Farm Rd
Strawberry Alley
Summit Ave
Sunnybrook Ave Ext
Tank Rd
Temple Rd
Thompson Ln
Todd Rd
Valley view Dr
Vernon Ave
Veasy Rd
Virginia Ave
Wade St Ext
Walnut St
Western Ave
Westwind Blvd
Winchester Ave
Windemere Dr
Windle Ave
Windon Dr
Woodfield Dr
Woodside Dr
TUESDAY
Agnew Ave
Alden St
Allen St
Anderson Ave
Augusta Ave
2398-2599 Brodhead Rd
Cabot St
Cardinal Ave

Clark Blvd
Collins Ave
Columbus Dr
Concord Dr
Connecticut Ave
Covert St
Crestmont Dr
Cross St
Croxxall Ave
Elaine St
Fairhaven Dr
Glen Rd
Hartford Dr
Hudson St
Lantern Ln
Larry St
Lynn St
Maine Ave
Maratta Rd
Marion St
Martha St
Massachusetts Ave
McGee Ave
Meadow Dr
Mercer St
Monahan St
Montpelier St
Morningside Dr
New Hampshire Ave
Norman St
Parkridge Dr
Rhode Island Ave
Rhode Island Ave Ext
Ridgeway Ave
Sawyer Dr
South Dr
Sunset Ave
Truman Dr
Vermont Ave
Vue St
W Irwin St
W Main St
W Wade St
Wanner St
Wedgewood Cir
Wigwam Rd
Wimpole St
Woodbine Rd
Woodcock Dr
Woodhaven Dr
WEDNESDAY
Beverly Dr
Beverly Dr South
2065-2398 Brodhead Rd
Buchanan Ave
Casey Dr
Circle Dr
1780-1906 Clark Blvd
Clairmont Ct
Cleveland Ave
Creese St
Duke St
Elizabeth St
Ensign Dr
Euclid Ave
Forest Dr
Forge Dr
1100-1101 Gringo Rd
Harding Ave

Heights Rd
Hills St
Hillcrest Ave
Hopewell Heights Rd
Hornyak Dr
Irvin Ave
Ivy Ct
Jerome St
Juanita St
3116-3217 Kane Rd
Kings Mill Rd
Knoll St
Laird Dr
Laurel Rd
Lawndale Dr
Longvue Ave
Lynwood Dr
McConnell St
McKinley Ave
Orchard St
Oriole Dr
Overlook Ave
Park Ave
Perry St
Poplar St
Queens Mill Rd
Ridge Ave
Ridgevue Ave
Riverview Ct
Roosevelt Ave
Scenic Dr
Schmidt Dr
School St
Scott Ave
Sohn Rd
Sweet Brier Dr
Taft Ave
Tee Line Dr
Timber Ln
Valleyview Ave
Washington St
Wallace Cir
Wayne Ave
Wilson Ave
THURSDAY
Alan St
Bethlehem Church Rd
Boake Ave
Bocktown Rd
Busman Ave
Buss Rd
Bradybury Dr
1812-2035 Brodhead Rd
Chatham Dr
Cherryton St
Clearview Ave
Clifton Dr
Colony Dr
Concord Dr
Dale Ave
Davidson Ln
Diamond St
Denby Dr
Durr Dr
Emerson Ave
Garnet St
Glenwall Dr
Goodnow St
Granite St

Gringo Clinton Rd
Gringo Independence Rd
1110-1520 Gringo Rd
Hamilton Dr
Hampton Ct
Hancock Dr
Harper Rd
Harvard Dr
Hoveler Ave
3001-3115 Kane Rd
Kingston Dr
Kinney Dr
Laird Dr
Lancaster Dr
Lafayette Sq
Lexington Dr
Locust Ave
Marble St
5400-5403 Martin St
5406-5429 Martin St
5100-5119 McIntosh Dr
5121-5154 McIntosh Dr
McKenna Dr
Monte Dr
Morrow Ave
Morrow Rd
Morrow Way
New Bethlehem Church Rd
Old Harper Rd
Patrick Henry Dr
Regency Dr
Schell Cir
Sharon Grange Rd
Springer Ln
Stone Quarry Rd
Thompson Dr
Todd Ave
Victor Cir
5202-5214 Webb St
5219-5281 Webb St
Westfield Dr
Wickham St
Yale Dr

Shaded Streets Start 1/6
Unshaded Street Starts 1/13

If your street name is highlighted in gray, your recycle pick up are the weeks highlighted in gray on the same day as garbage collection. If your street name is not highlighted, your recycle pick up is on the no-highlighted weeks, same day as garbage collection.

Updated 1/8/2020